

COVID-19 RECOVERY RESOURCES AVAILABLE

Emergency Services--security deposits, eviction prevention, or utility disconnection -- 240-777-4448
[COVID-19 Rent Relief Program / Rental Assistance - Montgomery County, Maryland \(montgomerycountymd.gov\)](#)
UMAN 301-926-4422-- rent and utility assistance for Germantown and Gaithersburg households
Housing Initiatives Partnership (HIP) for housing/rental counselling—301-916-5946
Montgomery County Information Line -- 311
The Gilchrist Center -- 240-777-4940 [Gilchrist Immigrant Resource Center \(montgomerycountymd.gov\)](#)
City of Gaithersburg Community Services -- 301-258-6395 or visit:
<https://www.gaithersburgmd.gov/services/community-services/community-support-during-coronavirus>

RENT/MORTGAGE

If you are behind on your rent because of a COVID-19 related income loss, assistance may be available through the Department of Health and Human Services' (DHHS) Housing Stabilization Services. Please complete the [online application](#). If you are unable to complete the online application yourself or with assistance from your property manager/landlord, call 311 (240-777-0311) to request help. A County employee will call you back to help you complete your application.

UTILITIES

Residents are encouraged to contact the utility company to arrange a payment schedule if they are unable to make regular payments due to COVID-19. A Deferred Payment Arrangement may be an option to help pay-off a large past due balance. With the Deferred Payment Arrangement Plan a down payment is required and the remaining balance will be spread between 2-24 months, depending on eligibility.

PEPCO:	Customer Service: 202-833-7500
WSSC:	Customer Service: 301-206-4001
Washington Gas:	Customer Service: 703-750-1000

The Maryland Energy Assistance Program (MEAP) is now accepting applications for this fiscal year. Apply online or request a paper application.

[Applying for Energy Assistance - Maryland Department of Human Services](#)

Contact Montgomery County's Emergency Services for financial assistance if you have received a disconnect notice 240-777-0311

FINANCIAL NAVIGATOR SERVICES

Navigators can help you prioritize financial concerns, identify immediate action steps, and make referrals to programs and services that you may be eligible for, such as MEAP, SNAP and Emergency Services. Navigators provide information relevant to your needs; they cannot provide direct financial assistance like cash or loans.

For more information: [Financial Navigator Program | Gaithersburg, MD \(gaithersburgmd.gov\)](#)

To make an appointment with a Financial Navigator: [Financial Navigators \(force.com\)](#)

FOOD ASSISTANCE

SNAP (Foodstamps)— For more information about SNAP and to apply online:

[About the Supplemental Nutrition Assistance Program \(SNAP\) - Maryland Department of Human Services](#)

Manna Food-- 301-424-1130

MCPS For more information visit: <https://www.montgomeryschoolsmd.org/coronavirus/meals/#emergencymeals>

Gaithersburg HELP—301-216-2510

Germantown HELP—301-482-1320

UMAN works with people in crisis to prevent imminent evictions and essential utility disconnections, supports those in housing transition, and educates and empowers the families we serve. Please visit our website at: www.uman-mc.org or call 301-924-4422 to see how you can help support UMAN in our mission to end homelessness.